Message: RE: Trouble accessing new A2A database

RE: Trouble accessing new A2A database

From	Carrie Hoelscher	**Date**	Thursday, February 23, 2017 10:12 AM
To	Kraft, Emily		
Cc			
Journal Recipients	Emily.Kraft@oa.mo.gov		

image001.jpg (48 Kb HTML)

Yes

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Thursday, February 23, 2017 9:39 AM
To: 'Carrie Hoelscher'
Subject: RE: Trouble accessing new A2A database

So they've been able to access the system successfully before?

From: Carrie Hoelscher [mailto:carrie@allianceforlifemissouri.com]
Sent: Thursday, February 23, 2017 9:35 AM
To: Kraft, Emily
Subject: FW: Trouble accessing new A2A database

Hi Emily,

Amanda Boberg and George Heib at Free Women's Center are having trouble logging in to the new database. They've tried all the right things, and they aren't typically the people that have difficulty with IT stuff. They've completely exited out of their browser, they're using Internet Explorer, they've double checked usernames, passwords and even the database link and are still receiving the below error message. They're concerned about getting the monthly client forms in to you on time. Any words of wisdom you can offer?

Thanks!
Carrie

From: Amanda Boberg [mailto:a2a@freewomenscenter.com]
Sent: Tuesday, February 21, 2017 11:08 AM
To: Carrie Hoelscher (AFL) <carrie@allianceforlifemissouri.com>
Cc: George Heib (Executive Director) <director@freewomenscenter.com>
Subject: Trouble accessing new A2A database

Carrie,
Every time I try to log into the system, I get this. I have three initial assessments to enter in the data base.



Amanda Boberg
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